



COVID-19 update: Eat Safely with Delhi Food Walks

At **Delhi Food Walks** we strongly believe in being completely transparent with our guests, travel partners, and food vendors. We are facing an unprecedented crisis due to the pandemic, but we are all ready to take it in our stride and renew our pursuits with newfangled hope, vision, and vigor. Henceforth we have restructured all our walks and tours accordingly, keeping the safety and health aspects of all our stakeholders in mind. We are listing down the details of the measure that we have incorporated into our revamped Food Walks so as to attain the highest standards of cleanliness and hygiene, which ensures the safety and wellbeing of our guests, food vendors, and colleagues associated with us.

Booking system:

1. Tour bookings to be made online to further cashless transactions.
2. Tour bookings and travel plans will be accepted only from tourists/participants with no medical history of the virus in the last 28 days, especially in case of inbound travelers.
3. We will maintain a proper log for each and every food walk participants.
4. We will maintain the details pertaining to age, medical history, allergies, etc. of each of the participants.

Food Tour Guides:

1. A temperature check of our food guides will be mandatory before any walk.
2. Our guides will greet the tourists saying “Namaste”. No shaking of hands is allowed.

3. Our guides will be wearing a face mask along with nitrile based gloves during the entire course of the walk.
4. Everyone in the walk team and all our stakeholders will be using the government-approved Arogya Setu app to keep track of the latest COVID related developments.
5. We will ensure the training of food tour guides/DFW team members in hygiene and sanitation practices and troubleshooting risks. Log of the training and video record of the session will be thoroughly maintained.
6. We will undertake necessary association with medical practitioner/ hospital for an effective response to emergencies

Our Guest:

1. We will be providing sanitizers, alcohol-based wipes, and a kit with disposable plates, cutlery, mineral water bottles to our guests. At most of our food destinations we have arranged for the 'Pan to Plate' concept to ensure minimal human contact.
2. During the course of the Food walk, we will be using completely sanitized electrical motor vehicles from our trusted conveyance partners.
3. All our motor vehicle and rickshaw drivers will adhere to proper hygiene guidelines like using masks, nitrile gloves etc.
4. We will avoid crowded places during the walk.
5. We will intimate our vendors in advance to reserve and sanitize the table for our guests to avoid any delay in service.

6. Sick or unwell tourists will be immediately taken for a checkup to the nearest - hospital in a separate vehicle.

Food Vendors:

1. We have dispatched a complete set of guidelines for hygiene and safety to our food vendors associated with us.
2. We have laid down stringent parameters for the vendors and only those who follow the same will continue to be our partner.
3. We will carry out hygiene and safety inspections on a regular basis. Any vendor who fails to comply with the guidelines will be removed from our tour stops.

Keeping in mind the current COVID-19 pandemic, we have curated new food experiences for our future pursuits. For more information about these experiences,

write to us at foodwalk@delhifoodwalks.com